

CCRM - SYLLABUS

DESCRIPTION

The Human Factor & Cabin Crew Resource Management (HF-CCRM) Training is a mandated requirement for cabin crews.

MODULE CONTENT

1. General Principles (CRM, Human Performance, TEM)
2. Relevant to individual cabin crew (3 years cycle)
3. Relevant to the entire cabin crew (3 years cycle)
4. Relevant to the operator and organization (3 years cycle)
5. Case - studies

EASA REFERENCES

AMC1 ORO.CC.115e

RECOMMENDED AUDIENCE

Recurrent training for Cabin Crew (all type of aircraft)

MODULE DURATION

75 minutes (with written exam – 75% minimum to pass)

REMARKS

E-LEARNING MODULE / Validity: 12 months (3 years period)

VERSION: 2017_v1

